

W-03514A-13-0111

ORIGINAL

W-03514A-13-0142

ARIZONA CORPORATION COMMISSION



0000148657

## UTILITY COMPLAINT FORM

RECEIVED

Investigator: Tom DavisPhone:

2013 OCT-1 A 9 05

Priority: Respond Within Five DaysAZ CORP COMMISSION  
DOCKET CONTROLOpinion No. 2013 - 113037Date: 9/30/2013Complaint Description: 08A Rate Case Items - Opposed  
N/A Not ApplicableFirst:Last:Complaint By: Kathryn

Sheppard

Account Name: Kathryn SheppardHome: (000) 000-0000Street:Work: (000) 000-0000City: PaysonCBR:State: AZ Zip: 85541is:Utility Company: Payson Water Co., Inc.Division: Geronimo EstatesContact Name:Contact Phone:Nature of Complaint:

OPPOSED

W-03514A-13-0111 W-03514A-13-0142

Arizona Corporation Commission  
DOCKETED

OCT 01 2013

Re: Docket No. W-03514A-13-0111

Ladies and Gentlemen:

DOCKETED BY

I am a customer of the Payson Water Company (Brooke Utilities) and living in Geronimo Estates. I have two properties with water meters. They are; Geronimo Estate and Geronimo Estates- . I am absolutely in opposition to the proposed increases in the minimum charge (service charge  $5/8 \times 3/4$ ) for the meter as well as the increase in water rates proposed by the Payson Water Company (Brooke Utilities). Most of the residents of Geronimo Estates (including myself) are older retirees living on a fixed income a 119.7 increase is unconscionable.

As it is now we pay a \$16.00 service charge just for the meter use each month. That is \$192.00 per year before we use a drop of water. The charges for water are in addition to that. To increase the meter charge to \$39.24 increases our meter service charge to \$470.88 per year. They are also requesting a loan to incommen real property as security for indebtedness. I am strongly opposed to this also. We are all struggling just to keep up with the cost of living here.

The water company has a monopoly here. We depend on you, the members of the Corporation Commission to protect us against this kind of blatant activity. When have any retired people (such as I am, at 85 years of age) ever received a 119.7% increase in income?

I have mailed a copy of this letter to the Payson Water Company on this date 9-23-13. Thank you for your thoughtful consideration of this matter.

Yours truly,

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Kathryn Sheppard.  
(Mrs. Frank D)  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

9/30/13: Entered for the record and docketed

CLOSED  
\*End of Comments\*

**Date Completed: 9/30/2013**

**Opinion No. 2013 - 113037**

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